



Dear Parents and Guardians,

The Office of the State Superintendent of Education (OSSE) is excited to launch the **OSSE Parent Portal**. This portal is a new, user-friendly online tool that empowers parents and guardians of students with active individualized education programs (IEPs) that include transportation services to choose their transportation preference for the upcoming 2025-26 school year.

On Monday, June 9, parents will be invited to the new OSSE Parent Portal. Parents are asked to complete their submission by Friday, July 11.

The new portal puts you in the driver's seat by empowering you to share accurate information and choose the transportation option that works best for your child and your family. In the past, OSSE has received outdated or incorrect information about pickup/drop-off locations, or requests for students not currently riding -- causing delays in getting students to school. The new portal allows families to confirm or update details and select the best transportation option for their child.

With the OSSE Parent Portal, you can choose your child's preferred transportation services and provide specific pickup and drop-off addresses for the next school year. Families who do not request services for their students will be removed from our existing bus routes. This will allow more timely and efficient services for students who need them.

TRANSPORTATION OPTIONS IN THE PORTAL

You will be asked to choose one of the following for your eligible child to indicate your preference for 2025-26 school year transportation services:

- 1. Will Not Need Transportation:** My student will not use any OSSE transportation services.
- 2. Parent Stipend Program:** I will transport my student to/from school and receive a monthly stipend. *(Note: Parents currently enrolled in the 2024-25 stipend program must still submit their preference to confirm participation in 2025-26 and upload supporting documentation in the parent portal. Additionally, regular student attendance is required and will be verified monthly.)*
- 3. DOT Transportation:** OSSE-Division of Student Transportation (OSSE-DOT) will transport my student to/from their enrolled school (via yellow school bus or other OSSE-designated vehicle). I will provide the necessary home address and school address details.

NEED HELP SUBMITTING YOUR PREFERENCE?

OSSE will offer training videos in the portal to support families in completing their submission. In addition, from **June 10-June 28**, OSSE will offer in-person technical support on the following days to help parents and guardians complete their submissions:

- **Tuesdays and Thursdays:** 4–7 p.m.
- **Saturdays:** 10 a.m. – 2 p.m.

(Please note: Support will not be available on Thursday, June 19 due to the Juneteenth federal holiday.)

All sessions will be held at OSSE headquarters, 1050 First St. NE, Washington, DC 20002.

For questions or more information, call the OSSE Parent Resource Center at (202) 576-5000.

Thank you!

